

Provider notification for claim filing requirements

Dell Children's Health Plan would like to remind providers of the requirements when submitting claims. **Noncompliance with the requirements may result in rejected claims, denied claims, or recoveries.**

Below are some examples of required data elements that are the most common errors, but it is not an all-inclusive listing of required data elements:

- Billing provider NPI and taxonomy code is required on all claim types.
- Billing provider NPI and taxonomy code must match the State's Master Provider File on all claim types and effective on the date of service on the claim.
- Rendering provider NPI and taxonomy must match the State's Master Provider File and effective on the date of service on the claim.
- Billing provider address cannot be a P.O. Box or a lock box on any claim types.
- The address of the billing provider should be the complete address, including the state code and 9-digit ZIP code.
- Non-exempt diagnosis codes are expected to be submitted with an inpatient POA indicator claim.
- Attending provider is required on all institutional claims.
- The date of service cannot be prior to the member's date of birth.
- The last date of service must be prior to the date Dell Children's Health Plan receives the claim on a *CMS-1500/professional 837* claims form.
- Accident date is required on a *CMS-1500/professional 837* claims form when the related-cause code is AA (Auto accident), OA (Other accident), or EM (Employment).
- Admission date/hour is required on a *UB-04 CMS-1450/institutional 837* inpatient claims form.
- Admission date must be prior to the statement begin date on a *UB-04 CMS-1450/institutional 837* inpatient claims form. The following type of bills are exceptions: 110, 111, 112, 113, 114, 115, 117, 118, 120, 121, 122, 123, 124, 125, 127, 128.

For all requirements, please reference the Dell Children's Health Plan Provider Manual located at <https://www.dellchildrens.net/health-plan/providers/provider-resources/>, the Texas Medicaid Provider Procedures Manual located at <https://www.tmhp.com/resources/provider-manuals/tmppm>, and the Companion Guides located at <https://www.tmhp.com/topics/edi>.