

New claim submission requirement for durable medical equipment delivery verification

Dell Children's Health Plan would like to remind durable medical equipment (DME) providers of the requirement to maintain DME delivery verification in the member's medical record. Effective February 1, 2022, DME delivery verification will be required to be submitted with a DME claim that includes a line item with billed charges greater than or equal to \$2,500. A claim that meets these criteria and is not submitted with a delivery verification for any line item with billed charges of \$2,500 or more will be denied with an explanation code of *DRR – Delivery Receipt Required*.

Delivery verification documentation may include the following:

- Delivery slip with the member's name, member's delivery address, listing of supplies and quantities matching the claim, and signed and dated by the member or member's caregiver
- A dated carrier tracking document that includes the shipping date, the member's name, member's delivery address, listing of supplies and quantities that match the claim, delivery date, and the carrier's confirmation that the supplies were delivered
- A completed *DME Certification and Receipt Form* created by the Texas Medicaid & Healthcare Partnership (TMHP) (https://www.tmhp.com/sites/default/files/provider-forms/medicaid/F00018_DME_Certification_and_Receipt.pdf)

If you have questions about this communication or need assistance with any other item, contact your local Provider Relations representative or call Provider Services at **888-821-1108**.