



Good news:
Non-payment remittance advice enhancements are here

We have enhanced your ability to search, review, and download a copy of the remittance advice on Availity* when there is not an associated payment. For remit advice with payment, you can continue to search with the Check/EFT number.

Below are images reflecting the scenarios that have been enhanced:

Paper remittance

ZERO AMOUNT -- THIS IS NOT A CHECK

DATE 07/14/21

PROVIDER NAME	
ADDRESS	
PROVIDER-NPI IDS	XXXXX
TAX ID NO	XXXXX
CHECK NUMBER	9999999999

ALTERNATE PAYEE REMITTANCE ADVICE

0.00		0.00
0.00	----->	0.00
	IRS WITHHELD	0.00
	STATE WITHHELD	0.00

Electronic remittance advice (ERA/835)

Check Details

Check/EFT Number 9999999999-2019

Check/EFT Date 11/18/2019

Check Amount \$0.00

What has changed?

- Non-payment number display in the **Check Number** and **Check/EFT Number** fields:
 - Old** — There were two sets of numbers for the same remittance advice. The paper remittance displayed 10 bytes (9999999999 or 99#####) and the corresponding 835 (ERA) displayed 27 bytes (9999999999 — [year] #####).
 - Enhancement** — The updated numbering sequence for the paper remittance and corresponding 835 (ERA) now contain the same 10-digit number beginning with 9 (9XXXXXXXXX). Each non-payment remittance issued will be assigned a unique number.

* Availity, LLC is an independent company providing administrative support services on behalf of Dell Children's Health Plan.



2. Searching for non-payment remittance:

- **Old** — When using *Remit Inquiry to locate paper remittance*, the search field required a date range and tax ID to locate a specific remittance due to same number scenario (10 bytes (9999999999) being used for every non-payment remittance).
- **Enhancement** — Once the unique ERA non-payment remittance number is available, it can be entered in the check number field in *Remit Inquiry*. This new way of assigning check numbers provides a faster and simplified process to find the specific remittance.

The way your organization receives remittances and payments has not changed; we have simply enhanced the numbering for the non-pay remittances. These changes do not impact previously issued non-payment remittance advice.