

## **All MCOs/DMOs: COVID-19 MCO Notices Updated with Extensions through July 2020**

### **Background:**

In response to COVID-19, HHSC has been posting MCO Notices to TexConnect with guidance that contains dates for which the guidance applies. Many dates on posted guidance are set to expire at the end of June.

### **Key Details:**

HHSC is updating all MCO Notices with guidance dates that expire at the end of June to extend through the end of July 2020. The previously posted notices in TexConnect have been edited to reflect the new extension date.

See attached for a list of all the updated MCO Notices. If you do not see one of these notices posted in TexConnect, then it is not relevant to your health plan. The three tables of updated notices are:

1. MCO Notices Updated with Extensions Through July 31, 2020\*  
*\*Unless federal approval for these flexibilities ends sooner. HHSC will provide additional information.*
2. MCO Notices Updated with Extensions Through July 31, 2020
3. Information on Other COVID-19 MCO Notices

### **Resources:**

July Extensions - COVID MCO Notices Tables (Attached)

### **Contact:**

[MCO\\_COVID-19\\_Inquiries@hhsc.state.tx.us](mailto:MCO_COVID-19_Inquiries@hhsc.state.tx.us)

# MCO Notices Extension Updates

Updates made June 26, 2020

## MCO Notices Updated with Extensions Through July 31, 2020\*

*\*Unless federal approval for these flexibilities ends sooner. HHSC will provide additional information.*

Title of MCO Notice:	Issued On:
Updated Guidance: CHIP Office Visit Co-Payments, Updated Reimbursement Process	June 8
CHIP Office Visit Co-Payments, Updated Reimbursement Process	May 18
COVID-19: MCO Appeal Determination Extension Reporting	May 5
COVID-19 Guidance: Nursing Facility MDS Authorization Extensions	April 9
Provider Enrollment Requirement Waivers due to COVID-19	April 2
COVID-19 Guidance: MCO Appeal Determinations	March 26
COVID-19 Guidance: Appeal and Continuation of Benefit Request Extensions	March 26
COVID-19 Guidance: Oral Requests for an Appeal	March 26
COVID-19 Guidance: Fair Hearing Request Extensions	March 26
COVID-19 Guidance: Fair Hearing Determination Extensions	March 26
Waiver of CHIP Copayments	March 23

## MCO Notices Updated with Extensions Through July 31, 2020

Title of MCO Notice:	Issued On:
COVID-19 Guidance: Temporarily Allow Verbal Consent from Members on Service Plans & Related Forms	June 17
COVID-19 Guidance – MCO Telehealth Assessments and June Waiver Extension	May 18
New Guidance: THSteps Medical Checkups via Remote Delivery During Implementing COVID-19 Restrictions	May 11
COVID-19 Guidance: STAR Kids Age-Outs that Transitioned on April 1, 2020 <i>For related guidance, see "Supplemental Files of STAR Kids March Age-Outs that Transitioned to STAR+PLUS on April 1, 2020" notice published April 28</i>	April 23
No Signature Required for Prescription Drug Delivery	April 20
THSteps Medical and Dental Checkups during COVID-19	April 17
Clarification to Guidance for MCOs and MMPs Regarding Extensions for Existing Prior Authorizations	April 14
Clarification: Guidance for MCOs and MMPs regarding Extensions for Existing Prior Authorizations	April 3
Updated: Guidance for MCOs and MMPs regarding Extensions for Existing Prior Authorizations	March 31
Add Rural Health Clinics as Telehealth and Telemedicine Sites	March 27
COVID-19 Guidance: Face to Face Visits and Service Coordination/Case Management	March 26
COVID-19 Guidance: Amend the General Revenue (GR) Process for Services that Exceed the Program Cost Limit	March 26
COVID-19 Guidance for the Consumer Directed Services (CDS) Option	March 24
COVID-19 Guidance for MCOs regarding Durable Medical Equipment	March 24
HHSC Extends Enrollment in STAR+PLUS HCBS and MDCP for Members with ISPs Expiring through April 2020	March 23
Post Temporary EVV Policies by April 6	March 23
Claims for Telephone (Audio-Only) Behavioral Health Services	March 20
Claims for Telephone (Audio-Only) Medical Services	March 20
Initial COVID-19 Guidance: Face to Face Service Coordination	March 13