

Background:

THSteps medical and dental checkups adhere to an established periodicity schedule.

Key Details:

In response to COVID-19, contractual obligations requiring MCOs to provide checkups within 90 days for new members or 364 days for existing members (Uniform Managed Care Manual 12.4) are waived from March 13, 2020 through **June 30, 2020**.

- HHSC's outreach vendor, MAXIMUS is suspending sending Texas Health Steps (THSteps) outreach letters and letters urging members to make appointments for April 2020.
- MCOs must continue to report all information for the Medicaid Managed Care THSteps Medical Checkups Reports and Refusal Tracking Logs (Uniform Managed Care Manual 12.4 12.5, 12.6, 12.9). HHSC will take into account the impact of the COVID-19 pandemic on the Fiscal Year 2020 final report.

HHSC has also waived contract requirements for MCOs and DMOs to identify and provide outreach to children of migrant farmworkers about THSteps and the availability of accelerated services (UMCC 8.2.2.3.4; Dental Services 8.2.2.1.2; STAR Kids 8.1.23.3.4) from March 13, 2020 through **June 30, 2020**.

- MCOs must continue to report all migrant outreach information for the Annual Migrant Outreach and Identification Report and Log (UMCM 12.1, 12.2). The inactivity for the months of the COVID-19 pandemic as determined by HHSC will be noted in the report.
- MCO and DMOs must continue to provide accelerated services to migrants before they travel, if requested.