

**Background:**

To align Medicaid managed care with the Texas Department of Insurance [emergency rule](#) issued April 1 and to limit physical exposure and promote social distancing, MCOs should waive any signature requirements for the delivery of prescription drugs to people enrolled in Medicaid and CHIP. HHSC does not contractually require MCOs to obtain signatures for prescription drug deliveries.

**Key Details:**

MCOs must waive any signature requirements for prescription drug deliveries.

MCOs must modify processes to waive any signature requirements for prescription drug deliveries to people enrolled in Medicaid and CHIP as soon as possible. The waiver is in effect through **June 30, 2020**.