

Resources supporting our providers during COVID-19

Supporting providers and those who deliver care to our members is our top concern during the COVID-19 health emergency. Navigating the rapidly changing information is especially important to us so you can focus on what's important – patient care.

Our provider website will host the most accurate information from Dell Children's Health Plan.

Visit the COVID-19 section of the provider site: DellChildrensHealthPlan.com/providers.
Information here includes:

1. Frequently asked questions about changes to Dell Children's Health Plan policies or benefit coverage during COVID-19. **These FAQ are updated regularly; please continue to check back each week.** Topics include:
 - a. Testing and treatment coverage updates.
 - b. Telehealth/telephonic care guidance for medical and behavioral health.
 - c. Coding, billing and claims.
2. Federal resources available for health care providers and employers in the federal *CARES Act*.
3. Other resources as provided by Texas Health and Human Services.

For questions about this communication or for assistance with any other item, contact your local Provider Relations representative or call Provider Services at **1-888-821-1108**.