Dell Children’s Health Plan Non-emergency Ambulance Prior Authorization Request
Submit completed form by fax to: 1-866-249-1271
For behavioral health/intellectual and developmental disabilities services, fax to: 1-866-877-5229

Prior Authorization Request Submitter Certification Statement

I certify and affirm that I am either the Provider, or have been specifically authorized by the Provider (hereinafter "Prior Authorization Request Submitter") to submit this prior authorization request.

The Provider and Prior Authorization Request Submitter certify and affirm under penalty of perjury that they are personally acquainted with the information supplied on the prior authorization form and any attachments or accompanying information and that it constitutes true, correct, complete and accurate information; does not contain any misrepresentations; and does not fail to include any information that might be deemed relevant or pertinent to the decision on which a prior authorization for payment would be made.

The Provider and Prior Authorization Request Submitter certify and affirm under penalty of perjury that the information supplied on the prior authorization form and any attachments or accompanying information was made by a person with knowledge of the act, event, condition, opinion, or diagnosis recorded; is kept in the ordinary course of business of the Provider; is the original or an exact duplicate of the original; and is maintained in the individual patient's medical record in accordance with the Texas Medicaid Provider Procedures Manual (TMPPM).

The Provider and Prior Authorization Request Submitter certify and affirm that they understand and agree that prior authorization is a condition of reimbursement and is not a guarantee of payment.

The Provider and Prior Authorization Request Submitter understand that payment of claims related to this prior authorization will be from Federal and State funds, and that any false claims, statements or documents, concealment of a material fact, or omitting relevant or pertinent information may constitute fraud and may be prosecuted under applicable federal and/or State laws. The Provider and Prior Authorization Request Submitter understand and agree that failure to provide true and accurate information, omit information, or provide notice of changes to the information previously provided may result in termination of the provider’s Medicaid enrollment and/or personal exclusion from Texas Medicaid.

The Provider and Prior Authorization Request Submitter certify, affirm and agree that by checking "We Agree" that they have read and understand the prior authorization requirements as stated in the relevant Dell Children’s Health Plan provider manual and TMPPM and they agree and consent to the Certification above.

☐ We Agree
# Dell Children’s Health Plan Non-emergency Ambulance Prior Authorization Request

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## Requesting Provider Information

<table>
<thead>
<tr>
<th>Provider Name:</th>
<th>Date Request Submitted:</th>
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<tbody>
<tr>
<td>TPI or NPI:</td>
<td>Taxonomy Code:</td>
</tr>
<tr>
<td>Contact Name:</td>
<td>Ambulance Provider:</td>
</tr>
<tr>
<td>Phone:</td>
<td>Fax:</td>
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<td></td>
<td>Ambulance TPI or NPI:</td>
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## Member Information

<table>
<thead>
<tr>
<th>Member Name: (Last, First, MI):</th>
<th>Date of Birth:</th>
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<tr>
<td>Member Medicaid Number:</td>
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<tr>
<td>Is the member morbidly obese?</td>
<td>No</td>
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<tr>
<td>Member weight (pounds):</td>
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</table>

**Are all other means of transport contraindicated?**

- □ No
- □ Yes

*If “no,” this member does not qualify for non-emergency ambulance transport.
If “yes,” please complete the remainder of the form.*

## Reason for Transport:

<table>
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<th>Origin:</th>
<th>Destination:</th>
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</table>

Method of Transport:

- □ Ground
- □ Fixed Wing
- □ Helicopter
- □ Specialized

## Request Type

- □ One-Time, Non-repeating
- □ Recurring

Number of days requested: _______ days (2-60 days)  Begin Date: __________

**Note:** For an exception to the one-time or recurring request type, refer to the Non-emergency Ambulance Exception request in the applicable provider manual, and submit with the Non-emergency Ambulance Exception Request Form.

## Reason for Recurring Transport (2-60 day request type):**

- □ Dialysis
- □ Radiation Therapy
- □ Physical Therapy
- □ Hyperbaric Therapy
- □ Other (explain below):

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Estimated number of visits during these authorization dates: ________________________________

Explain why transport is more cost effective than servicing the member at residence:

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## Requested Services

<table>
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<th>HCPCS Procedure Code:</th>
<th>Brief Description of Services:</th>
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# Condition Affecting Transport (Check Each Applicable Condition)

Physical or mental condition affecting transport:

Member requires monitoring by trained staff because:

- □ Oxygen (portable O2 does not apply)
- □ Airway
- □ Suction
- □ Hyperbaric Therapy

- □ Comatose
- □ Cardiac
- □ Life Support
- □ Behavioral

How does the member transfer?

- □ Assisted
- □ Unassisted

Is the member bed-confined (i.e., unable to sit in a chair, stand and ambulate)?

- □ Yes
- □ No

If “No,” please indicate the following:

- Does the member use an assistive walking device?
  - □ Yes
  - □ No

- Is the member able to stand?
  - □ Yes
  - □ No

The member is able to sit in which of the following for the duration of the transport:

- □ Chair
- □ Wheelchair
- □ Geri-Chair
- □ Cardiac Chair

If able to sit up, for how long: ____________

Does the member pose immediate danger to self or others?

- □ Yes
- □ No

If “Yes,” describe circumstances below:

In addition to ambulance standards, does the member require additional physical restraint?

- □ Yes
- □ No

If “Yes,” select the type:

- □ Wrist
- □ Vest
- □ Straps
- □ Other (describe):

□ Extra Attendant must be certified by DSHS to provide emergency medical services (reason):

- □ Continuous IV therapy or enteral/parenteral feedings*
- □ Advanced decubitus ulcers*
- □ Chemical sedation*
- □ Contractures limiting mobility*
- □ Decreased level of consciousness*
- □ Must remain immobile (i.e., fracture, etc.)*
- □ Isolation precautions (VRE, MRSA, etc.)*
- □ Decreased sitting tolerance time or balance*
- □ Wound precautions*
- □ Active seizures*

* Provide additional detail (i.e., type of seizure or IV therapy, body part affected, supports needed, or time period for the condition) or provide detail of the member’s other conditions requiring transport by ambulance:

## Certification

I certify that the information supplied in this document constitutes true, accurate, and complete information and is supported in the medical record of the patient. I understand that the information I am supplying will be utilized to determine approval of services resulting in payment of state and federal funds. I understand that falsifying entries, concealment of a material fact, or pertinent omissions may constitute fraud and may be prosecuted under applicable federal and/or state law which can result in fines or imprisonment, in addition to recoupment of funds paid and administrative sanctions authorized by law.

Printed Name:

Title:  □ Physician  □ Advanced Practice RN  □ Physician’s Assistant  □ RN  □ Discharge Planner

Provider Identifier (Medicaid TPI or NPI):

Signature: ____________________________

Date Signed: ____________________________
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Provider Instructions for Non-emergency Ambulance Prior Authorization Request Form
This form must be completed by the provider requesting non-emergency ambulance transportation. [Medicaid Reference: Chapter 32.024(t) Texas Human Resources Code]

All non-emergency ambulance transportation must be medically necessary. For additional information and changes to this policy and process, refer to the Texas Medicaid Provider Procedures Manual.

1. **Requesting Provider Information**—Enter the name of the entity requesting authorization. (i.e., hospital, nursing facility, dialysis facility, physician).

2. **Request Date**—Enter the date the form is submitted.

3. **Requesting Provider Identifiers**—Enter the following information for the requesting provider (facility or physician):
   - Enter the Texas Provider Identifier (TPI) number.
   - Enter the National Provider Identifier (NPI) number. An NPI is a ten-digit number issued by the National Plan and Provider Enumeration System (NPPES).
   - Enter the primary national taxonomy code. This is a ten-digit code associated with your provider type and specialty. Taxonomy codes can be obtained from the Washington Publishing Company website at www.wpc-edi.com.

4. **Ambulance Provider Identifier**—Enter the TPI or NPI number of the requested ambulance provider.

5. **Member Information**—This section must be filled out to indicate the member’s name in the proper order (last, first, middle initial). Enter the member’s date of birth and member Medicaid number. The member’s weight must be listed in pounds.
   - Check yes if the physician has documented that the member is morbidly obese. If a member is currently an inpatient at a hospital facility, any ambulance transports are the responsibility of the hospital. One time ambulance transports that are related to a hospital discharge may be considered for prior authorization.

6. **Requested Services**—Enter the requested Healthcare Common Procedure Coding System (HCPCS) procedure code and a brief description of the requested services. The applicable codes are listed below:

<table>
<thead>
<tr>
<th>Procedure Codes</th>
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<tbody>
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<td>A0382</td>
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<td>A0398</td>
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<td>A0420</td>
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<td>A0436</td>
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<td>A0999</td>
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</tbody>
</table>

7. **Member’s Current Condition**—This section must be filled out to indicate the member’s current condition and not to list all historical diagnoses. Do not submit a list of the member’s diagnoses unless the diagnoses are relevant to transport (i.e., if member has a diagnosis of hip fracture, the date the fracture was sustained must be included in documentation). It must be clear to Dell Children’s Health Plan when reviewing the request form, exactly why the member requires transport by ambulance and cannot be safely transported by any other means.

8. **Details for Checked Boxes**—For questions with check boxes at least one box must be checked. When sections require a detail explanation, the information must be provided (i.e., if contractures is checked, please give the location and degree of contracture[s]).
9. **Isolation Precautions**—Vancomycin-Resistant Enterococci (VRE) and Methicillin-Resistant Staphylococcus Aureus (MRSA) are just two examples of isolation precautions. Please indicate in the notes exactly what type of precaution is indicated.

10. **Request Type**—Check the box for the request type. A One Time, non-repeating request is for a one day period. A Recurring request is for a period of 2-60 days. The provider must indicate the number of days being requested along with the begin date.

11. **Name of Person Signing the Request**—All request forms require a signature, date, and title of the person signing the form. A One Time request must be signed and dated by a physician, physician assistant (PA), nurse practitioner (NP), clinical nurse specialist (CNS), registered nurse (RN), or discharge planner with knowledge of the member’s condition. A Recurring request must be signed and dated by a physician, physician assistant (PA), nurse practitioner (NP), or clinical nurse specialist (CNS). The signature must be dated not earlier than the 60th day before the date on which the request for authorization is made.

12. **Signing Provider Identifier**—This field is for the TPI or NPI number of the requesting facility or provider signing the form.