



**Overpayment Refund Notification Form**

In order for an overpayment refund to be processed in a timely manner, please submit a completed form with all refund checks and supporting documentation. If the refund check you are submitting is from Dell Children's Health Plan, please include a completed form specifying the reason for the check return.

**Provider name/contact:** \_\_\_\_\_ **Contact number:** \_\_\_\_\_

**Provider ID:** \_\_\_\_\_ **Provider tax ID:** \_\_\_\_\_

**Subscriber ID:** \_\_\_\_\_

**Document control number (displayed on letter from Cost Containment Unit):** \_\_\_\_\_

**Member name:** \_\_\_\_\_ **Member account number:** \_\_\_\_\_

**Dates of service:** \_\_\_\_\_

**Total billed charges: \$** \_\_\_\_\_

**Total check amount: \$** \_\_\_\_\_

**Claim number(s):**


**Reason for refund or check return:**

- |   |   |  |
|---|---|--|
| <input type="checkbox"/> Letter from Dell Children's Health Plan      | <input type="checkbox"/> Contract rate change | <input type="checkbox"/> Duplicate payment |
| <input type="checkbox"/> Billed in error/adjusted charge              | <input type="checkbox"/> Incorrect provider   | <input type="checkbox"/> Negative balance  |
| <input type="checkbox"/> Other health insurance/third-party liability | <input type="checkbox"/> Payment error        | <input type="checkbox"/> Incorrect member  |
| <input type="checkbox"/> Other: _____                                 |   |  |

All refund checks should be mailed with a copy of this form to:  
 Dell Children's Health Plan  
 P.O. Box 933657  
 Atlanta, GA 31193-3657

Once the Cost Containment Unit has reviewed the overpayment, you will receive a letter explaining the details of the reconciliation. Thank you for completing this *Overpayment Refund Notification Form*.

