

KEY CONTACTS

DCMC ED Physician Back Line	512-324-0150
DCMC ED Charge Nurse	512-324-0150
DCMC Transfer/Direct Admits (gets your transport team on the phone if needed also)	512-324-3262 (DCMC)
DCMC Hospitalists	512-324-3262 (DCMC) - ask to speak to PCRS
DCMC Critical Care	512-402-4236
DCMC NICU	512-717-1503
Child Abuse team	512-324-0095 (ask for Child Abuse MD - CARE team) 512-769-5892 - Direct to CARE Team NP
DCMC Case Management	512-324-0000 ext 86638 rtlong@ascension.org

Dell Pediatric Services and Specialists

Use the following services to get answers and help for your pediatric patients:

- On Call Pedi Specialists:
 - www.amion.com
 - Password: seton dcq5 (space between words)
- Daytime Pedi Specialists and Clinics:
 - Use Physician Backline Card
- Direct Admit or Consultation with inpatient Dell Docs:
 - Utilize numbers seen on table
- Evidence Based Pathways/Protocols: (Google: **Dell Children's Evidence Based Guidelines**)
 - <https://www.dellchildrens.net/for-healthcare-professionals/evidence-based-care-guidelines/>
- Problems at all with helping your pediatric patient: Sujit Iyer. ssiyer@seton.org, 512-705-0956

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Dell Case Management

Please read below to understand how pediatric case management services at Dell Children's can help your families at your site.

Who to Refer?

- Patients having a hard time getting into a specialist, and you deem their follow up URGENT
- Patients who may need a call back because you are worried about their clinical course
- Burn Care follow up at Dell Pedi Wound Care Clinic is needed
- Animal exposure questions concerning Rabies Prophylaxis
- DME Questions (i.e. wheelchair needs and criteria)

Do NOT Refer:

- Psychiatry/Behavioral Health issues or follow up. Or Psych med needs (refer to social work or TelePsych)

How to Refer:

- Through Ascension email. Include [PHI] in subject line. Include:
 - Patient Name, MRN
 - Reason for case management follow up
- Call during the day: 512-324-0000 ext 86638

