

PCP Member Panel Listing guide

PCP member panel listing

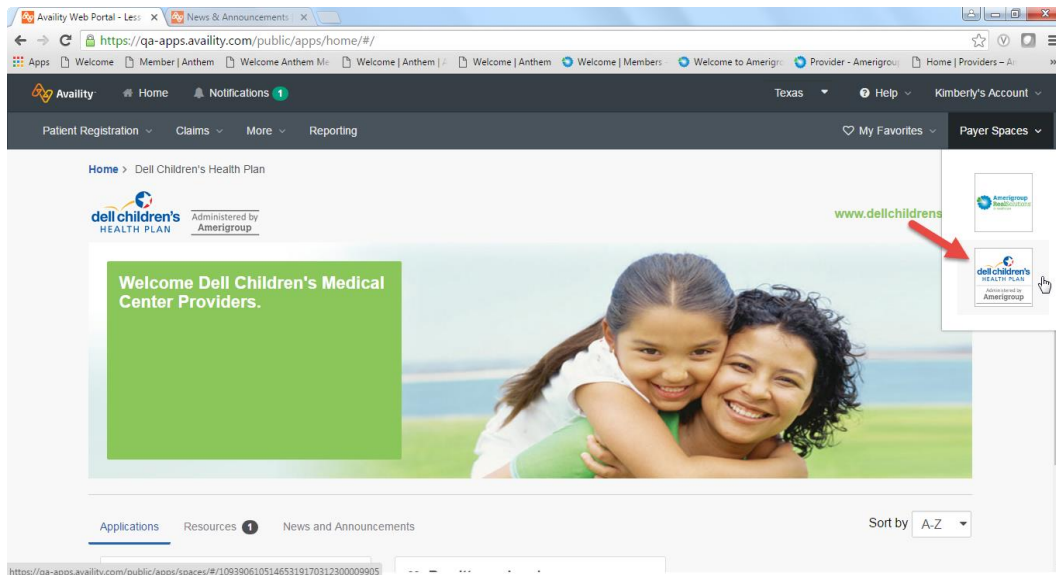
Providers can access their panel listing by logging in to the Availity Web Portal and navigating to the Dell Children's Health Plan provider self-service site.

Select **Log in** and enter your Availity User ID and Password.




The image shows the Availity login interface. At the top left is the Availity logo. Below it are two input fields: "User ID:" and "Password:". Under the password field is a checkbox labeled "Show password as I type". At the bottom left is a link that says "Help! I can't log in!". At the bottom right is a blue "Log in" button.

Ensure you are in the Texas region. Select **Payer Spaces** and select the Dell Children's Health Plan payer icon.



Select the **Resources** tab and then select **Provider Self-Service**.



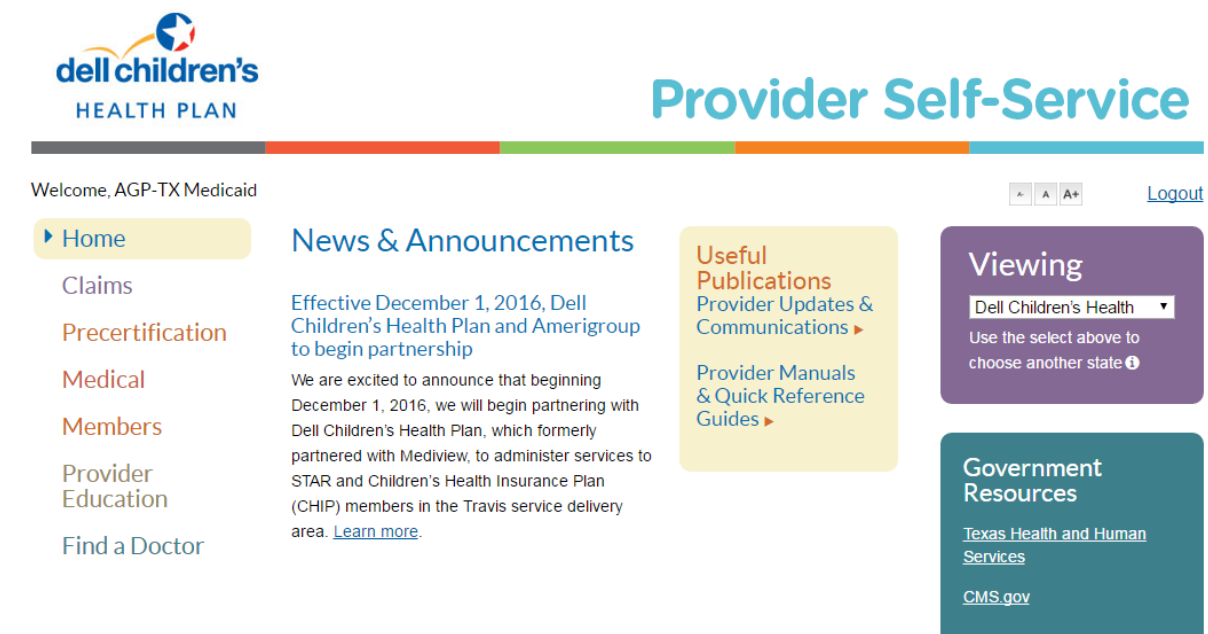
Welcome Dell Children's Health Plan Providers.

Applications **Resources** News and Announcements Sort by A-Z

THESE LINKS MAY RE-DIRECT TO THIRD PARTY SITES AND ARE PROVIDED FOR YOUR CONVENIENCE ONLY. AVAILITY IS NOT RESPONSIBLE FOR THE CONTENT OR SECURITY OF ANY THIRD PARTY SITES AND DOES NOT ENDORSE ANY PRODUCTS OR SERVICES PROVIDED BY THIRD PARTIES!

♡ Dell Children's Health Plan Provider Home Page	08/01/2016
♡ Provider Self Service	07/12/2016

You will be redirected to the Dell Children's Health Plan provider self-service website. Select **Members** from the left-hand navigation of the provider self-service website.



dell children's
HEALTH PLAN

Provider Self-Service

Welcome, AGP-TX Medicaid Logout

- Home
- Claims
- Precertification
- Medical
- Members**
- Provider Education
- Find a Doctor

News & Announcements

Effective December 1, 2016, Dell Children's Health Plan and Amerigroup to begin partnership

We are excited to announce that beginning December 1, 2016, we will begin partnering with Dell Children's Health Plan, which formerly partnered with Mediview, to administer services to STAR and Children's Health Insurance Plan (CHIP) members in the Travis service delivery area. [Learn more.](#)

Useful Publications
Provider Updates & Communications ▶

Provider Manuals & Quick Reference Guides ▶

Viewing

Dell Children's Health ▼
Use the select above to choose another state ⓘ

Government Resources

[Texas Health and Human Services](#)
[CMS.gov](#)

Under *Members*, select **PCP Member Listing**.

The screenshot shows the 'HEALTH PLAN PROVIDER SELF-SERVICE' interface. The left navigation menu includes Home, Claims, Precertification, Medical, Members, Provider Education, and Find a Doctor. The 'Members' menu is expanded, and 'PCP Member Listing' is highlighted with a red arrow. The main content area is titled 'PCP Member Listing' and contains a description of the tool, a 'To get started' section with dropdown menus for 'Select Panel Type' (set to 'PCP Member Listing') and 'Select TIN', and two buttons: 'Download Listing for Entire TIN' and 'Select a Specific Individual or Group Provider'. A 'Viewing' sidebar on the right shows 'Dell Children's Health' selected. The footer includes the contact number 'Medicaid:1-800-454-3730' and copyright information for 2016 Dell's Children Health Plan.

From the *Select Panel Type* drop down, choose **PCP Member Listing**.

This screenshot is similar to the previous one but shows the 'Select Panel Type' dropdown menu explicitly set to 'PCP Member Listing'. The rest of the page content, including the navigation menu, descriptions, and buttons, remains the same. The 'Viewing' sidebar also shows 'Dell Children's Health' selected. The footer contains the same contact information and copyright notice.

Select your TIN, and then select either **Download Listing for Entire TIN** or **Select a Specific Individual or Group Provider** depending on your needs.

