Accessing Remittance Inquiry
Accessing the Remittance Inquiry

• Log into the Availity Web Portal.
• Access the Remittance Inquiry via the **Payer Spaces** option on the top right of the screen.
Accessing the Remittance Inquiry (cont.)

- Choose **Dell Children’s Health Plan** from the *Payer Spaces* drop-down box.
Accessing the Remittance Inquiry (cont.)

- Select **Applications**, then select **Remittance Inquiry** to access the functionality.
Accessing the Remittance Inquiry (cont.)

• Choose your Organization, Tax ID and Express Entry provider from the drop-down box. Then enter your search criteria.
Accessing the Remittance Inquiry (cont.)

- From the *Remittance Inquiry Results* page, users can sort the results by provider name, issue date, check/electronic funds transfer (EFT) number or check/EFT amount.
Remittance Inquiry additional information

• Remit images available for all Dell Children’s Health Plan members.
• Remits available will include Medicare crossover claims if the member’s home plan is Dell Children’s Health Plan.
• Remits of over 50 pages will return the first 50 pages for viewing.
• To view all pages, the user must download or print the remit.
• Search in span of seven days and up to 15 months back.
• To access the Remittance Inquiry, the user needs to have access to view claims status inquiry.
Wrap up

Questions?