CHIP Eligible

CHIP Perinatal provides limited inpatient and outpatient benefits to expectant mothers in households with income up to 200 percent of the federal poverty level (FPL) who are not eligible for traditional Medicaid or CHIP.

For newborns at or below 185 percent FPL:
Newborns are deemed eligible for STAR from birth. Those residing in the STAR service area are required to select a STAR health plan via the state enrollment broker.

For newborns 186-200 percent FPL:
Newborns will remain with Dell Children's Health Plan and receive full CHIP benefits for the remainder of their CHIP Perinatal eligibility.

Covered benefits

Prenatal care
Up to 20 prenatal visits
• First 28 weeks of pregnancy: one visit every four weeks
• 28-36 weeks of pregnancy: two visits every two to three weeks
• 36 weeks to delivery: one visit every week
• Additional prenatal visits are eligible for coverage if deemed medically necessary and with prior approval from the health plan

Ultrasounds
• For routine pregnancies: one ultrasound
• For high-risk pregnancies: Ultrasounds will be covered by the health plan after receipt of documentation for high-risk diagnosis

Postpartum care
Two postpartum visits within 60 days after the birth are a covered benefit under the health plan.

How to bill CHIP Perinatal postpartum visits:
• CPT code 59430 (postpartum care only)
• Diagnosis code Z39.2 (postpartum follow-up)

As the mother’s eligibility expires after delivery, claims received for postpartum services will be denied. However, Dell Children’s Health Plan will pay an incentive fee for reporting these encounters. To ensure receipt of the reporting fee, the codes listed above must be used to report postpartum care.

CHIP Perinatal newborn benefits

For newborns at or below 185 percent FPL:
• The newborn receives STAR benefits for 12 months
• The newborn will receive an enrollment package from the state to choose a STAR health plan
• STAR Helpline: 1-800-964-2777

For newborns 186-200 percent FPL:
The newborn will be enrolled automatically with Dell Children’s Health Plan and receive CHIP benefits for the remainder of the CHIP Perinatal coverage period.

Noncovered services

• Inpatient hospital care for the mother of the unborn baby that is unrelated to labor without delivery, such as a broken arm, pregnancy-induced hypertension and other medical complications
• Postdelivery services or complications resulting in the need for emergency services for the mother of the newborn
• Durable medical equipment, prosthetic devices and disposable medical supplies
• Mental health, chemical dependency and other care not related to pregnancy
• Family planning

Claims

There are two payment sources for CHIP Perinatal: Texas Medicaid & Healthcare Partnership (TMHP) and the health plan.

For newborns at or below 185 percent FPL:
• Professional fees related to the labor with delivery are paid by the health plan
• Facility fees are paid by TMHP
• Newborn and professional facility charges are billed to TMHP

For newborns 186-200 percent FPL:
• Professional fees and facility fees are billable to Dell Children’s Health Plan
• Note that facility fees for the mother and newborn are limited to labor with delivery

http://dellchildrenshealthplan.com/providers
Billing

<table>
<thead>
<tr>
<th>Income level</th>
<th>Services</th>
<th>Professional claims</th>
<th>Facility claims</th>
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<tbody>
<tr>
<td>Less than 185% FPL</td>
<td>Labor with delivery</td>
<td>Bill to Dell Children’s Health Plan</td>
<td>Bill to TMHP</td>
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<td></td>
<td>Postdelivery services for newborn</td>
<td>Bill to TMHP</td>
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</tr>
</tbody>
</table>

Provider relations inquiries
Monday to Friday, 8 a.m.-5 p.m.
- Claims inquiries
- Provider changes (addresses, phone, tax ID)
- Contract clarification/interpretation
- Electronic funds transfer/electronic remittance advice request
- Provider education in-services

Provider Service unit ...............1-888-821-1108
Provider Relations (local) ..........512-324-3125
Pre-certification/notification fax ..........1-800-964-3627

Provider website
- Check claims status
- Verify member eligibility and panel listings
- Check authorization and notification status
- Learn about disease management programs
- Locate a provider
- Check appeal status
- Download explanations of payments
- Download medical support forms

Website:
http://dellchildrenshealthplan.com/providers

Claims submission or corrections
Deadline: 95 days from date of service
Member ID cards will reflect correct information for claims submissions. You may refer to http://dellchildrenshealthplan.com/providers or call Member Services to verify.
Please mark all corrected claims as “CORRECTED CLAIM.”

Claims:
Dell Children’s Health Plan
P.O. Box 61010
Virginia Beach, VA 23466-1010

TMHP claims:
Texas Medicaid & Healthcare Partnership
P.O. Box 200555
Austin, TX 78720-0555

Electronic claims filing:
Change Healthcare (formerly Emdeon)
1-800-858-8938 (74272)
Availity
1-800-282-4548 (DCHPMCAID)
Smart Data Solutions (SDS)
1-855-650-6590 (27182)

Electronic Data Interchange:
1-800-590-5745

Payment disputes
Deadline: 120 days from date of last disposition of claim

Mail to:
Payment Dispute Unit
Dell Children’s Health Plan
P.O. Box 61599
Virginia Beach, VA 23466-1599

Website:
http://dellchildrenshealthplan.com/providers

Utilization management
24-hour availability
- Behavioral health conditions
- Heart conditions
- Diabetes
- HIV/AIDS
- Pulmonary conditions
- Obesity

Call for high-risk pregnancy and obstetrical services.
Care Management Services ........1-888-821-1108
Nurse Help Line ........1-888-596-0268 (TTY 711)

Obstetrical care
- No precertification is required for coverage of obstetrical (OB) services, including OB visits, diagnostic testing and laboratory services when performed by a network provider
- Notification to Dell Children’s Health Plan is required at the first prenatal visit
- Notification of delivery is required within 24 hours with newborn information
- OB case management programs are available