

A PARENT'S GUIDE TO CARDIAC SURGERY



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MAPS AND DIRECTIONS

Our address is:

4900 Mueller Blvd.

Austin, TX 78723

512-324-0000

FROM IH-35:

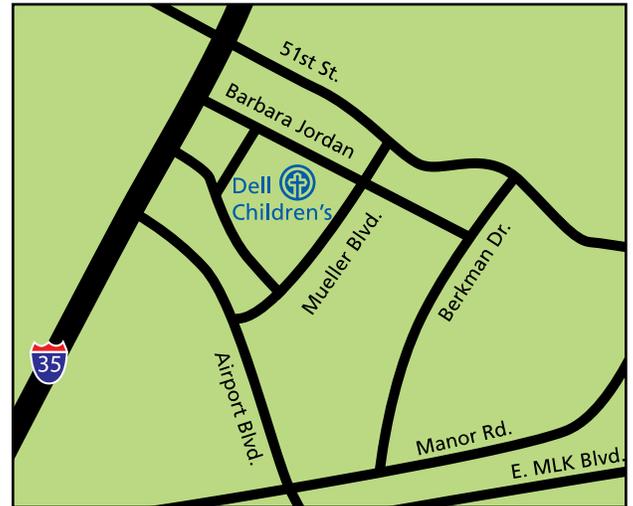
- Exit 51st Street
- Drive East on 51st (from north-bound IH-35, turn right and from south-bound IH-35, turn left)
- Turn right on Mueller Blvd.
- Turn right into hospital entrance.

PARKING

Free valet parking will be provided from 6:00 A.M. until 5:00 P.M. Parents and visitors may park in the visitors' parking lot located on Mueller Blvd. nearest the Main Entrance of the hospital. After parking or valet parking, please proceed to the Main Entrance of the hospital which is located on the third floor.

DELL CHILDREN'S IS A SMOKE-FREE CAMPUS

For the health and healing of our children and everyone, no smoking is allowed anywhere on our premises, including all buildings, grounds and parking areas. We ask that you prepare to comply with this policy when you are at Dell Children's. For your convenience, smoking cessation aids will be available for purchase in the Dillos and Dragonflies gift shop and the Holy Roast internet café. Information about smoking cessation programs in our community will be available at information desks. Thank you for your help in providing a healthier environment for everyone.



PREPARING YOUR CHILD

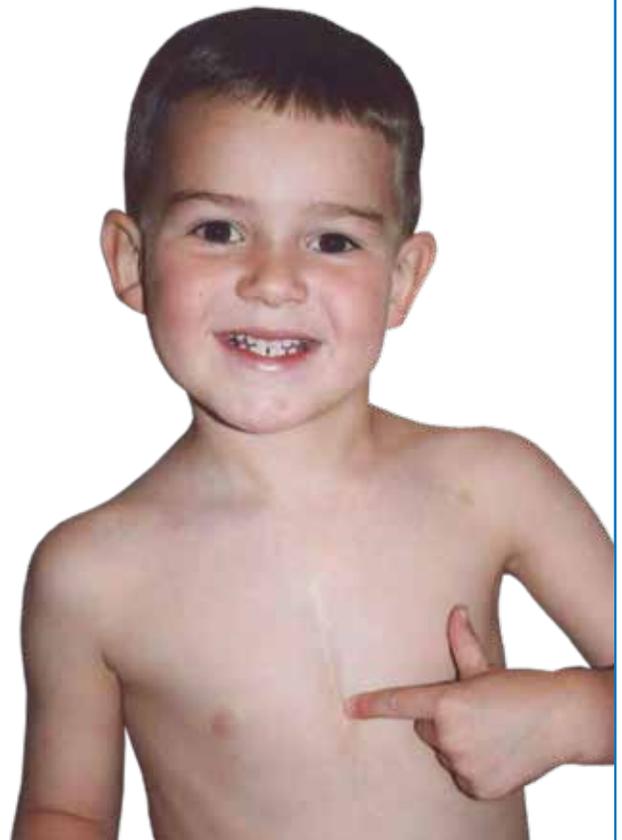
Dell Children's Child Life Specialists and Assistants are trained to reduce the stresses that children and their families may encounter as a result of hospitalization or medical procedures. They facilitate communication between the healthcare teams and patients, often explaining complex clinical information into words that children and families can easily understand.



To reduce this stress and anxiety and to help your child with the hospital experience, we encourage you to participate in the Surgery Pre-operative Tour, a free service provided by the Child Life department here at Dell Children's Medical Center of Central Texas. During the tour children and their families will learn about and become familiar with medical equipment they will see on the day of their surgery. Participants will take a walk-through tour of the surgery area including the operating room. This program is available to all patients and their families and is offered on Sundays (certain holiday Sundays are not available). **RESERVATIONS ARE REQUIRED.** Please call (512) 324-0146 to make a reservation for the tour. Messages left on the weekend are checked on Sundays at noon. Depending on the number of reservations, we may combine or possibly cancel the tours. Families with reservations will be contacted if there are any changes.

Tips for preparation:

- Be honest! Telling your child the truth about what will happen and how things may feel will let them know what to expect. Simple explanations are best.
- Listen to your child's questions and discuss them.
- Allow your child to explore with real or pretend medical equipment on stuffed animals or dolls before going to the hospital and when he or she comes home. This will help your child to express their feelings and feel more in control.
- Let your child pack special things to take to the hospital. He or she can pack pictures of your family, books, toys, comfort items (stuffed animals, blanket or pillow), schoolwork, favorite pajamas or even a favorite DVD movie.



THE PRE-OPERATIVE VISIT

You and your child will need to come to Dell Children's Medical Center of Central Texas a few days before surgery is scheduled. The purpose of this visit is to review instructions for surgery, obtain surgical consent and collect all of the pre-operative tests necessary. Also, you will have an opportunity to talk with a cardiologist and an anesthesiologist during your visit.

Generally the visit takes three to four hours; therefore, you and your child will want to plan to eat something prior to coming to the hospital. It is also a good idea to bring along snacks, juice or formula, and a couple of special toys or security items.

WHAT HAPPENS AT THE PRE-OPERATIVE VISIT?

Once you arrive at Dell Children's Medical Center of Central Texas, proceed to the surgery waiting room located on the second floor of the hospital. The stairs or elevators are located immediately on your right hand side from the main entrance. Take them down to the second floor and this will place you within the Surgical Services waiting room. Check in with the Surgical Services Receptionist.

After you check in with the receptionist, Admissions/Registration will need verification of your child's name, address, insurance information and social security number.

After you have completed the Admissions/Registration process, a chest x-ray may be obtained. Someone from the Surgical Services department can assist you to the Imaging department.

Directions from Surgery department to Imaging department:

1. Take the surgery waiting room stairs or elevators up to the 3rd floor.

REMEMBER TO BRING:

- Driver's license
- Social security number for your child
- Insurance Card
- Current medications (non-refrigerated)

2. Exit the stairs or elevator to your right and walk across the bridge.
3. Directly past the information desk is another set of elevators. Take them to the 2nd floor.
4. Exit the elevators to the right and follow the sign that says "Imaging Services".
5. Turn left when you come to the first hallway on the left. Follow the sign that says "Imaging Waiting".
6. Continue to walk all the way down the hallway until the very last door on the right.
7. This is the Imaging Waiting room. Check in at the desk.

Once the chest x-ray is complete, please proceed back to Surgical Services waiting room. **Check in with the receptionist and wait for your child's name to be called.** Once called, you will meet the nurse with the Children's Regional Heart Program and she will assist you with the rest of the pre-operative appointment and help answer any questions you may have.

Once you return there are several activities that will take place: your child will have their height, weight, vital signs (heart rate, respiratory rate, blood pressure, temperature and oxygen saturation) taken, your child's and family medical history will be reviewed and an EKG, or electrocardiogram, may or may not be obtained.

You will also meet with a cardiologist to determine that your child is ready for surgery. It is important to

share any recent problems (fevers, cold symptoms or changes in status) with them. If there are any questions regarding a fever, runny nose, questionable diaper rash the doctor may decide to postpone the operation.

You will also meet an anesthesiologist who will discuss with you and answer any questions about sedation and pain control.

After speaking with the anesthesiologist, the surgical consent form will be reviewed and signed.

Your child will also need to have some blood drawn. There is a topical numbing cream that can be applied to children above the age of 2 years. This special numbing cream takes at least 20 minutes to work. You can ask your pre-op nurse about this numbing cream and she will be able to apply it before drawing blood. In addition, the Child Life Specialist is available to help you and your child through this process. She can explain to your child what is going to happen and help distract them during the procedure.

Once blood work is collected it is very important that the ID bracelet remain on until surgery. It is a safety precaution that allows the hospital staff to identify blood that was matched to your child for this surgery. **If this bracelet is removed or lost, blood will need to be redrawn.**

- Please call 512-324-0124 between 1:00pm & 4:00pm the day before surgery to confirm your times or if any problems arise (family emergencies, running late, flat tire, etc.)
- Unless your physician has told you otherwise, take all usual and/or prescribed medications with just a tiny sip of water.
- We recommend that your child wear something comfortable here to the hospital. Pajamas are okay. **Also make sure the ID bracelet is on your child.**
- Jewelry, makeup and nail polish must be removed before coming to the hospital. Do not put long hair in a pony tail, but please have it pulled back.
- Bring a favorite toy, blanket, pacifier, bottle, sippie cup, pillow or stuffed animal. We allow your child to take 1 (one) item with them to surgery.
- A parent or legal guardian must stay at the hospital throughout the child's surgical procedure. Since your child is going to be in the hospital for several days following surgery, you may want to bring items for yourself if you plan to stay overnight as well. If you plan to stay overnight, please make baby sitting arrangements for your other children.
- Arrive promptly at the time we have given you, allowing enough time to park and find the required area of the hospital.



EATING & DRINKING INSTRUCTIONS:

STOP: Solid food at

STOP: Formula, milk, Jell-o at

STOP: Breast milk at

STOP: Clear liquids at

(Clear liquids include: water, fruit juice without pulp, carbonated drinks, clear tea)

ARRIVE NO LATER THAN:

(Go directly to the surgical surgery waiting room)

CARDIAC SURGERY TO START AT:

FAILURE TO COMPLY WITH THESE INSTRUCTIONS WILL RESULT IN A DELAY OR POSSIBLE CANCELLATION OF THE PROCEDURE

CHECKLIST:

- Hospital ID bracelet on your child
- Personal overnight items & change of clothes
- Favorite toy/pacifier/security item/CD or MP3 player
- Insurance & Personal Identification
- Make arrangement for other siblings if necessary
- Follow eating/drinking "STOP" times
- Arrive promptly at Surgery check in

WHERE CAN WE STAY IF WE'RE NOT FROM AUSTIN?

Children with heart problems undergoing treatment or surgery at Dell Children's Medical Center or another Austin area hospital who are under the age of 19 years, and their immediate family may be referred to Ronald McDonald House of Austin and Central Texas. The child must have a permanent address outside of Austin. A referral must be made by medical staff at the facility where the child is being treated. We cannot guarantee placement until the day of need. Returning families may put their name on our waiting list and call to verify availability the day placement is needed. The Ronald McDonald House reserves the right to verify appointments with the medical service provider. All adults staying in the house must have current photo identification.

The Ronald McDonald House of Austin charges a room fee of \$10 per night per family. The first \$10 is due upon check-in. This includes lodging, meals, laundry facilities, and other services. If this presents a hardship for a family, arrangements can be made with the manager on duty. There are 30 guest suites each with a living room, private bathroom and separate bedroom with a queen size bed. Meals provided by volunteer community groups are available two times a day in the kitchen, but families may prepare their

own meals in the event they have special needs, diets or preferences. Laundry facilities are available for personal items. There are several common areas including a family dining room, living room, activity room, exercise room and media room.

For more information you may contact the Ronald McDonald House of Austin and Central Texas at 512-472-9844 or their web address is www.rmhc-austin.org.

THE DAY OF SURGERY & THE HOSPITAL STAY

WHERE DO WE CHECK IN?

Since your child is already registered with the hospital, please proceed to the Surgical Services area on the 2nd floor of Dell Children's Medical Center of Central Texas. Once there you will be placed in a room similar to the one in your pre-operative visit. Your child's vital signs will be taken and their ID bracelet will be verified. You will have the opportunity to visit with the anesthesiologist again before going to the operating room.

WILL I BE ABLE TO ACCOMPANY MY CHILD TO THE OPERATING ROOM?

You will be able to accompany your child most of the way. Hospital policy prohibits family members from entering the operating room. Your child may be given a medication to relax them and aid with the separation process. The anesthesiologist will help you with this process. You will be directed to the PICU waiting room where you will receive updates over the phone from the operating room staff.

WHAT HAPPENS IN THE OPERATING ROOM?

Once your child is back in the operating room, your child will be given medication and special gases to breathe to help them go off to sleep. We want to reassure you that your child will not be able to see, hear or feel anything that goes on.

Once asleep, doctors will be placing tubes and "lines" or large IV catheters:

- A breathing tube, or endotracheal tube will be



placed to assist the doctors with ventilation. This tube will either be placed through the mouth or nostril and is attached to blue tubing that connects to the ventilator or "vent".

- A peripheral line is a catheter placed in a small vein usually in the hand or foot that helps deliver fluids to the body. Occasionally the nurse may utilize this IV site for medication administration.
- An arterial or "art" line is a catheter placed in an artery located at the wrist or groin. This line allows staff to monitor your child's blood pressure continuously. We also use this line to obtain blood specimens.
- A central venous line is a catheter placed in a large vein either in the groin, neck or shoulder area. This IV site allows staff to give medications or blood and also to obtain blood specimens if necessary.
- A foley catheter is a tube placed through the penis or vagina into the bladder. This is to monitor your child's urine output during and for a short time after surgery.

A transesophageal echo (TEE) may be performed while your child is in the operating room depending on what heart defect he or she has. This is performed by placing the echo probe through your child's mouth into the esophagus. This placement allows the doctors to take very clear pictures directly behind the heart.

Once all of the lines have been placed, your child will be "prepped" for surgery, which includes positioning your child properly and cleaning the skin with special soap. At this point your child is ready for the operation to begin.

Your child's operation may or may not require the use of the heart-lung machine, which is a sophisticated machine that allows the doctors to work on the heart while it is not beating. This machine receives the low oxygenated blood (blue blood) directly from the body and filters out the carbon dioxide. Then it nourishes the blood with oxygen (red blood) and returns it to the body.

When the operation is complete, the surgeon will allow your child's heart to start beating again. As the heartbeat becomes stronger, the heart lung machine will slowly be removed. After a short period of monitoring, the surgeon will begin to "close". A few tubes are placed at this time. Your child may require some of these:

- A chest tube is placed to prevent blood or fluid collecting in the chest. This blood or fluid is drained into a container outside of the body. You will recognize this container by the bubbling noise it makes.
- A Jackson-Pratt (JP) drain is a flat drain with several small holes which drains blood or fluid from the back side of the heart. You will be able to recognize this drain by the collapsed bulb at the end of the tube.
- Heart lines or small monitoring tubing may be placed in certain areas of the heart for additional information.



- Pacing wires are small wires attached to the surface of the heart that allow the doctors to "pace" or control the heart rate and rhythm. If needed, they will be connected to an external pacemaker box and adjusted by your doctors.

Once all of the tubes and lines are in place and bleeding is under control, your surgeon will close the sternum (breast bone) using special wires. These wires will keep the sternum together while the bone heals. Eventually, as the bone continues to grow, it is possible that the bone will cover the wires entirely. After the skin is closed, your child will be transferred to a bed and placed on a monitor.

HOW LONG IS SURGERY?

Surgery generally takes at least four hours but can last longer. The length of time it takes to insert lines greatly influences the total OR time. Your doctor, nurses and technicians will monitor your child closely and update you periodically over the phone. Your child's OR Nurse will contact you with these updates at various heart surgery milestones. These may include:

- 1) Anesthesiologist/Surgeon has completed placing the airway tube, IV's and monitoring lines, and the surgeon is beginning with the heart repair.
- 2) Going on the heart/lung machine.
- 3) Completion of repair and checking heart function with a transesophageal echocardiogram.

- 4) Coming off the heart/lung machine.
- 5) Closing procedures.

WHEN WILL I GET TO TALK TO THE SURGEON?

As soon as your child is ready to be moved from the operating room to the Pediatric Intensive Care Unit (PICU), your surgeon will come out to a private consultation room and give you a brief update on how surgery went.

WHEN WILL I GET TO SEE MY CHILD?

You will be able to see your child for a brief moment as they transport him or her from the operating room to the PICU. The staff will need some time to settle your child into their room. Your child will be hooked up to a monitor, will have a chest X-ray and will have labs drawn. This process often takes up to an hour. The staff will get you in to spend time with your child as soon as possible.

WHAT SHOULD I EXPECT IN THE PICU?

- Parents are welcome at all times. Parents may be asked to wait in the waiting room during medical procedures. One parent/caregiver over 18 years old may stay overnight in the patient's room.
- Three family members are allowed at the patient's bedside at a time. All others will be asked to exit to the waiting room.
- Extended family and visitors will be asked to exit to the waiting room at 9pm to encourage patients to sleep well at night.
- During "Change of Shift" parents are asked to either wait in the waiting room or remain in the patient's room and close the doors. This is to uphold confidential information being shared between nurses and protect the privacy of our patients. All other visitors will be asked to exit to the waiting room. Change of shift occurs from 6:30am – 8:00am and from 6:30pm – 8:00pm.

- Any child under the age of 3 is not allowed inside the ICU. All children older than 3 years of age must have their vaccines up to date and pass a brief health screen. Staff can help parents assess when it is appropriate for children to visit and can offer preparation before the visitation. Please ask your child's nurse.
- An adult must accompany visiting children less than 15 years of age at all times.
- Please wash your hands each time you enter and leave the PICU to minimize the chance of spreading an infection.
- Any visitors with symptoms of current illness will be asked not to enter the PICU.
- In addition, in the event of an emergency within the PICU, all visitors might be asked to exit.
- Guidelines may be adjusted by staff according to circumstance.

Every room is a private room which has available a daybed, a separate sink and commode. There is a central shower room available to families while the patient is in the ICU.

Initially after surgery for the first 24 to 48 hours there will be 1 nurse taking care of only your child. But as your child gets better, 1 nurse may take care of 2 patients in the PICU.

HOW WILL PAIN AND SEDATION BE MANAGED?

The nurses in the PICU and the IMC (Intermediate Care Unit) are trained in the identification and management of pain and sedation and will monitor your child closely for any issues. If you have any concerns about your child's pain level, please discuss them with your nurse.

WHAT HAPPENS ON THE IMC UNIT?

Once your child's condition has improved, you will be transferred to the IMC Unit. The nurses on this unit are trained in post-operative cardiac care. This is thought of as transitioning to your home routine prior to being discharged. You will be allowed, in fact encouraged, to stay with your child and provide the majority of routine care. Every room is a private room which has available a daybed, a separate sink, shower and commode. Both parents may stay overnight in the patient's room.

DISCHARGE HOME

WHAT WILL I NEED TO KNOW BEFORE GOING HOME?

Once your child is ready to go home there will be several instructions that the nurses will need to go over with you.

- 1) It is recommended for families and friends of cardiac children to learn CPR before being discharged home. Dell Children's Medical Center offers free CPR classes 3-4 times a week in the Family Resource Center on the 3rd floor. Please call (512) 324-0000 x86729 to register for this class.
- 2) We will provide written instructions on all follow up appointments with your pediatrician, cardiologist, surgeon's office or other specialist if indicated. **It is important for you to keep these appointments for follow up of your child's health.**
- 3) If your child requires medication for home, we will instruct you on proper administration prior to going home. You will be encouraged to assist us in the administration of these medications with nursing supervision.
- 4) Activity restrictions.
 - a. Do not pick your baby up under the arms or allow your child to "hang" from the monkey bars or playground equipment as directed by your doctor (expect 2-3 months).
 - b. Pad your infant or child's chest under the car seat

straps for 2 weeks.

- c. Avoid excessive arm movements such as swinging a golf club, baseball bat, swimming, etc until after visit with the surgeon.
 - d. Child may sleep on stomach if he/she is comfortable.
 - e. For the next 2 weeks, do not allow the child to be around anyone who is sick.
 - f. The child should get no immunizations for 6 weeks. If your child requires Synagis or the Flu shot, please discuss if your child can receive these shots with your cardiologist.
 - g. Try to keep the child out of day care or school for 7-10 days or encourage your child to go only for a half-day of classes starting 3 days after he/she goes home from the hospital.
 - h. Please limit the child's backpack to 10 pounds, or 1-2 text books
 - i. Do not allow the child to climb on things, rollerblade, skateboard, or jump on a trampoline, as directed by your doctor (expect 2-3 months).
 - j. Allow the child to resume normal activities sooner if he/she is comfortable and feels like he/she is able.
- 5) Wound Care
- a. Your child can take a sponge bath or shower – have them use soap and water to middle incision and chest tube sites. Pat, do not rub, incisions to dry.
 - b. Incision and chest tube sites may be left open to the air or covered with a band-aid if you like. Change the band-aid daily if you use them.
 - c. Allow steri-strips to fall off by themselves. Any remaining strips can be removed in the office by the doctor or nurse.
 - d. Do not put creams or oils on the incision until after the visit with the surgeon. He will let you know when and if you need to use them.
 - e. The child may bathe in the bath tub or swim after the office visit with the surgeon.
 - f. Protect the incision and wound sites from any sun exposure because they can sunburn easily.

- g. Call your surgeon's office if you see any of the following:
1. redness
 2. pus or drainage
 3. swelling
- 6) Call your cardiologist immediately if your child has:
- a. fever (>101)
 - b. nausea and vomiting that continues
 - c. increasing irritability or agitation

- d. shortness of breath or fast breathing
- e. complaints of chest pain

WHO SHOULD I CALL IF I HAVE ANY QUESTIONS OR CONCERNS?

You should always call 911 if there is any life threatening events that occur and you need immediate response. Any questions that pertain to your child's heart health that you have concerns with can be directed to your cardiologist.

SERVICES AND RESOURCES

MEAL SERVICE FOR LACTATING MOTHERS:

POLICY:

Food Services will offer meal trays to lactating mothers as requested with no cost transfer to units.

PURPOSE:

To support breastfeeding by providing adequate nutrition and hydration to lactating mothers.

PROCEDURE:

- A. Nursing staff is responsible for informing Food Services about any lactating mothers who require meal service by indicating this on the patient's diet order.
- B. Food Services will be notified via COMPASS Diet Order Requisitions by indicating on order details.
- C. Lactating mothers can place their meal orders through the At Your Request Room Service Program.
- D. A trained operator will assist lactating mothers with the meal selection.
- E. Meal selection can consist of the following:
 - a. One choice entrée
 - b. Two choices of accompaniments
 - c. Choice of salad or soup
 - d. One choice fruit
 - e. One choice dessert
 - f. Three choices of beverage

F. In addition to three meals a day, lactating mothers may order up to three in-between meal snacks along with three additional beverages.

G. Meal service for lactating mothers will be self-initiated. Food Services will not contact any lactating mothers for missed meals.

MILAGROS:

Milagros is a pediatric cardiac support group designed for families who have children with any kind of heart defect or heart condition. Milagros means "miracles" in Spanish.

Our mission is:

- To provide an avenue for hope and support through incredibly difficult circumstances
- To provide a chance to meet other families who have gone through similar situations
- To provide public awareness for the #1 birth defect of children
- To provide an opportunity for these children to create fun-family memories
- To provide families with educational opportunities

Please visit www.mymilagros.org for more information.

CHILD LIFE SPECIALIST:

The Child Life Department at Dell Children's Medical Center is staffed by professionally trained individuals who help to reduce the stress and anxiety that children and their families may encounter as a result of illness, injury and hospitalization. Aiming to create a more positive learning experience, child life staff works closely with the entire health care team on every inpatient unit and in outpatient areas to provide the highest quality care for children of all ages.

Services Provided by Child Life

- Play and other activities in fully-equipped playrooms and at the bedside.
- Education about medical diagnoses and treatment; age-appropriate preparation for tests, procedures and surgeries (including pre-op tours).
- Relaxation training, distraction and coping support before and during medical procedures.
- Therapeutic play, including medical play, to help children express fears and feelings and learn techniques for coping with stress or crisis.
- Family member support (such as sibling orientation for intensive care unit visits, support for parents to assist their children during medical procedures).
- School referrals and educational support for patients who will miss school classes.
- School visits for children returning to school with a chronic illness.
- Support groups to provide opportunities for patients and/or siblings to develop friendships with others facing similar challenges (such as the "Hungry Bunch Teen Program").
- Coordination of community events, parties and seasonal celebrations.

To contact the child life specialist assigned to various units or clinics in the hospital, or for information about any of these services, please contact the Child Life Department at (512) 324-0146

PATIENT REPRESENTATIVE:

Serves as a liaison between patients (or their legal representatives)/families/visitors and Dell Children's Medical Center of Central Texas to address their concerns, complaints, grievances, questions, special needs or requests, suggestions or compliments. The representative collaborates with associates and related healthcare providers to seek satisfactory resolutions and to identify opportunities for performance improvement. (512) 324-0109.

FAMILY RESOURCE CENTER:

The Kevin and Debra Rollins Family Resource Center will provide information and support for patients, families and the community related to hospitalization, child health, and parenting as well as information about pediatric health resources both at the hospital and in the community. By providing information and support to families, the Family Resource Center hopes to improve communication between health care providers and family members and increase understanding of patients' health needs—ultimately leading to improved health outcomes for the children and youth we serve.

- The center's reference collection and links to online reference materials will include information on specific illnesses and conditions, growth and development, and nutrition and safety. Books and DVD's are available for checkout.
- Families will receive the support and guidance they need to find health information from a dedicated nurse educator and medical librarian. Requests for patient education and search services can be made by phone or in person.
- The Half Pint Library is located in the Family Resource Center. Children's books, donated by Half Price Bookstores, are available for patients and their siblings to read and they can each take up to three books home for free.

The Family Resource Center is located on the 3rd floor close to the main entrance to the medical center. Hours of operation are Monday to Thursday 10am-7pm, Friday 10am-5pm and Saturday to Sunday 1pm-5pm. For more information, call 512-324-9999 x86727.

SOCIAL WORKERS:

Specialists available to help you with questions about community resources and financial matters. They are also available to problem solve any issue that arises that may impact you or your family.

INTERPRETERS/TDD:

Interpreters are available upon request 24 hours a day to translate foreign languages for our patients. Accommodations for the hearing impaired are also available upon request. For assistance, please contact your nurse.

CASE MANAGERS:

Individuals who assist staff with the arrangement of home care and/or medical equipment for home use if needed. For assistance, please contact your nurse.

CHAPLAIN:

Available to you and your family at any time for support:

- Struggling with the meaning of your child's illness.
- Are anxious.
- Have spiritual questions or concerns.
- Are struggling with end of life decisions.
- Are critically ill and death is imminent
- Would like someone to pray with them or bless them.
- Are experiencing fear, anger, grief or loneliness.

Chaplain Services office number 324-0153 or come to the Chaplain Services Office next to the Chapel on the 3rd floor.

SAFE RIDERS:

Only 1 out of 5 car seats are used correctly. For child car seat checks or if families are unable to purchase a child safety seat 1-800-252-8255 or www.dshs.state.tx.us/saferiders.

PATIENT/FAMILY AND VISITOR WIRELESS SERVICE:

To help patients, their families and visitors stay connected with life beyond the hospital; Dell Children's offers free wireless Internet access within its facility.

Patients, families and visitors will be able to use their personal laptops, PDAs, or other handheld devices to access the Internet via this wireless network. The wireless service is especially beneficial to patients, their families and friends who may need to remain in the hospital for an extended period of time and want a way to keep up with personal or work-related activities.



4900 Mueller Blvd • Austin, TX 78723 • www.dellchildrens.net